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# Pathway programmes

Pathway programmes to Studienkollegs, bachelor's, master's and PhD degrees for students and work entry programmes for professionals abroad

**Germany I France I Switzerland** 

www.alpadia.com

# Get ready for academic and professional success!

With over 20 years of experience in the study abroad industry, Alpadia has been helping international students inspire their future through language immersion.

The aim of our pathway programmes is to help international students and professionals make their dreams of studying or working abroad a reality. We provide students with clear routes to higher education and careers abroad.

### **Study in Europe**

Academic Pathway Programmes

- University Pathway (bachelor's, master's & PhD studies)
- Studienkolleg Preparation in Germany

#### Work in Germany

Career Pathway Programme

Jobseekers





Alpadia Language Schools by Kaplan International Languages offers year round French and German courses and higher education pathway programmes for students 16+ in Switzerland, Germany and France, as well as work entry pathway for professionals in Germany only. In addition, Alpadia also offers English, French and German courses for juniors and teens in Europe and North America. Initially established in 1996, and now larger than ever, our mission is to encourage language development through immersion and to expand the horizons of our students, **to inspire their future.** 



# **Ugo Toselli** Director

### Greetings,

Day by day, an increasing number of employers in both the public and private sectors are seeking international talent with language skills and in-depth cultural understanding. Even the most challenging event in recent years - the Covid-19 pandemic - has not changed these trends.

Studying and working in a foreign country is a fantastic opportunity - but it also has its challenges. That's why we have created dedicated pathway programmes to support enthusiastic international students and professionals entering the European academic world and job market.

Alpadia offers an immersive experience that goes beyond language learning. We facilitate clear pathways to higher education and the world of work, and effectively prepare students for the challenges ahead.

Join our pathway programmes for a smooth transition into some of the most attractive European educational institutes and job markets.

We look forward to welcoming you!

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# Academic Pathway Programme

Take your education further with Alpadia!

I'm Paula Andrea and my dream is to study medicine in Germany. I learned German with Alpadia for seven months in order to achieve the C1 level and start my university studies. Thanks to the Academic Pathway programme, I now have an advanced level of German and I'm studying at the preparatory college (Studienkolleg) so that I will be able to continue my international experience, get high quality education and become a doctor in Germany.

Paula Andrea from Colombia 💻



# Why the Academic Pathway Programme?

If you want to pursue a degree abroad, Alpadia serves as a bridge to help you enter a foreign university and make sure you fulfil all requirements. These are the steps you'll take on the programme.



Once you've completed high school or university studies in your home country, we'll help you gain access to an undergraduate or postgraduate degree at a great university abroad



If you don't meet the necessary language and/or academic entry requirements for a direct entry to university, our pathway programme will prepare you accordingly



# Start university fully prepared for the challenges ahead!

academically and, most importantly,

improve your language level

The benefits of taking a pathway course are endless. The most important one is being fully prepared for your life and studies abroad. The programme will enable you to get into highly reputed European universities and access excellent tuition. You'll also make lifelong friendships with people from all over the world.

Getting a university education is just the beginning. A good degree will open up exciting opportunities for a successful career.

# Who is the programme for?

Our Academic Pathway Programme is designed for international students interested in pursuing a degree in Europe. The programme will help you build your language skills, adjust to living and studying abroad, and give you a better chance of admission to your dream university.







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# Where can I study?



### France

France is not only the world's number one tourist destination, it's also a fantastic place to study, offering a multicultural experience and a rich social life. Affordable tuition fees - even for private institutions - mean education is accessible. Depending on the city, the cost of living is also reasonable. France offers vibrant campus cities like Paris, Lyon, Nice and Montpellier to name a few, providing students with a diverse learning experience in some of the most beautiful cities in Europe. As French is the fifth most spoken language in the world, studying in France and learning the language will be a great advantage in your future academic endeavours, career and life.

Find out more about Academic Pathway in France.

### Switzerland

Switzerland's most notable strengths include innovation, diversity, precision technology and education. The country ranks high in economic competitiveness, production, human development and standard of living. Not only is Switzerland one of the most attractive places to live in the world, it's also a uniquely multicultural and multilingual place, with four national languages. The breathtaking landscapes, excellent transport links, the generous variety of cultural and leisure activities, along with the superior quality of higher education, all make Switzerland a top location to study in.

Find out more about Academic Pathway in Switzerland.

### Germany

Germany offers a high standard of living to both its own citizens and ambitious international students. Some of the advantages of studying in Germany - regardless of your nationality - include: almost free-of-charge education at public universities and low cost private universities, work allowance (part-time) as a student, low living costs, international prospects and an 18-month jobseeker visa upon graduation. It is all these reasons and more that make Germany our most popular destination.

#### **Academic Pathway in Germany**

Our Academic Pathway programme makes entry into public and private universities in Germany much easier. We'll provide you with extensive assistance in selecting, applying to shortlisting your study options in Germany. We'll take into account your academic and professional background, your personal requirements and work closely with you until the start of your studies.

# What are my study options?



# Indirect access to university - Studienkolleg preparation

### Studienkolleg

Studienkollegs are public educational institutions in Germany which offer preparatory courses (foundation year courses) for international students hoping to study at a German university. You will need to attend a Studienkolleg before applying to a German university if your secondary school certificate is not recognised as equivalent to the German <u>Abitur</u>.

The teaching language in all Studienkollegs is German. Studienkollegs usually have an entry test which always contains German language test at B2/C1 level and sometimes also includes a mathematics test.

Studienkollegs offer two semesters of preparation for the final exam, called Feststellungsprüfung (FSP) which contains subjects related to your desired field of studies in the future.

Once you have passed the FSP, you can directly apply to your desired study programme at any university in Germany.

### Preparation for Studienkolleg (Vorbereitungskurs) at Alpadia Berlin

In order to prepare students in the best way possible for the entrance test for Studienkolleg, we have designed two four-week modules of preparatory courses. These modules focus on mathematics in German, as well as practising mock tests. All teachers are experienced in teaching at public Studienkollegs in Berlin.

Introductory module

The first module covers the basic mathematics topics of German secondary school education, such as: linear and quadratic equations, fractional arithmetic, area and volume calculation, differential calculus, functions, integral calculus, percentage and interest calculation, trigonometry, statistics, etc.

### • Extension (top-up) module

Here we dig deeper into different topics and practise mock tests from original entrance test samples. You will learn test-taking strategies and how to solve all the typical mathematics questions. Refer to the package fees page for the prices of each module.



# Direct access to university - University Pathway programme

#### **Bachelor's Degrees**

Germany offers a wide range of degree programmes at bachelor's level. In order to be able to directly start your bachelor's studies in Germany you need to have a direct entrance qualification. This depends on your country of origin and your study background. Within the pre-evaluation phase we will precisely check your academic background and take into account your university entrance qualification in order to start your academic pathway in Germany.

### **Master's Degrees**

With over 10'000 master's degrees offered in more than 400 higher education institutions, Germany has become one of the most attractive destinations for international students to pursue their master's degrees in. Whether your academic background allows you to study at master's level in Germany depends on several factors, including your country of origin, recognition of your university and your degree in Germany, the curriculum of your previous studies, and your Grade Point Average. We will assess your academic background during the pre-evaluation phase of the Academic Pathway programme.

#### PhD

Annually, around 27'000 PhD candidates graduate in Germany. Almost 20% of the PhD graduates are international candidates. The research rigor, excellent research facilities, pragmatism and affinity to industrial application, financial support, a global network and high standard of living are among the reasons why international candidates pursue PhD studies in Germany.

PhD programmes are either a research position arranged with a specific professor in your field of expertise, or a structured programme with 1-2 years of initial coursework prior to research work. PhD positions are not always at a university. With the high-speed advancement of technology, the need for employees with in-depth research skills is becoming greater. Thus, many multinational companies and enterprises have started to work with universities to train their future employees through their internal PhD programs.

Finding a PhD position is very competitive and dependent on your academic and research background. Soft skills such as your knowledge of English and German are also a great factor in this. If you are keen to pursue your PhD studies in Germany, we can assess your chances within the pre-evaluation phase of the programme.

# How does it work?

Preevaluation <sup>1 week</sup> University application CLA<sup>A</sup> 12-16 weeks Visa application<sup>B</sup> 8-12 weeks

Language courses 12-44 weeks

# Pre-evaluation process

- You'll fill out the free evaluation form
- We'll get back to you and make sure we have all of the required information and documents
- We'll evaluate your study background along with your academic interests
- You'll receive your personal evaluation results. This will include a timeline and a roadmap outlining the next steps

# Application process

- We'll guide you through the authorisation, translation, notarisation, and submission of your documents
- We'll help you with your applications for university admission
- You'll receive at least one Conditional Letter of Acceptance (CLA) from a university or an invitation to the entry test at a public Studienkolleg (Germany only)
- You'll receive your suggested study plan

# Visa assistance process (for non-EU applicants)

- We'll guide you through the preparation of your documents for your visa application
- We'll assist you in setting up your blocked-account and health insurance in Germany, France or Switzerland
- You'll apply for the right kind of visa with the necessary set of documents
- You'll receive your student applicant visa and get ready for joining your pathway programme at our Alpadia schools in Berlin or Freiburg

<sup>&</sup>lt;sup>A</sup> CLA: Conditional Letter of Acceptance

 $<sup>^{\</sup>scriptscriptstyle \mathsf{B}}$  If applicable – please check with us whether a study-applicant-visa is required

<sup>&</sup>lt;sup>c</sup> Optional Studienkolleg Mathematics preparation course – in Berlin only.

<sup>&</sup>lt;sup>D</sup> Most university degrees begin in August, September or October. Some courses may begin in January, February or March.



### Intensive preparatory language courses - at least 12 weeks

- We'll help you obtain up to C1-Academic German or French certification
- You'll take language classes with us take official language tests in Berlin, Freiburg, Montreux or Lyon.
- You'll benefit from our wide selection of accommodation options
- You'll be able to choose from a range of immersive activities and excursions while you're learning German or French
- You'll receive student support and academic counselling from our team
- You'll learn a language with likeminded international applicants, make lifelong friendships and exchange information regarding your study options in Germany, France or Switzerland
- You'll begin to integrate into a different culture and visit your desired universities/cities to shortlist your options

# University placement process

- We'll evaluate your chances of getting a place in the field of study at your desired universities/ Studienkollegs
- We'll assist you with shortlisting the programmes based on your personal goals, admission criteria, deadlines, location and more
- We'll set out a roadmap for your application process
- We'll help you with preparing your documents including your CV and personal statement
- We'll assist you with notarising the copy of your original documents
- You'll get expert assistance and advice throughout the process to help you shortlist your options and increase the number of university offers you receive
- We'll help you arrange your public health insurance, apply for a new residence permit and obtain student status and a student visa

Turn the page for information.

# Language Courses

# University Pathway

20, 25 or 30 lessons per week

Levels Beginner to advanced A1\* > C1

**Duration** 12 to 44 weeks (for more details, see tables on page 17)

**Start dates** Every Monday, year-round

#### Programme

#### University 20: U20

Our University 20 courses are an excellent choice if you want to improve your general linguistic communication skills and still have free time on your hands.

### University 25: U25

The University 25 offers a more in-depth study of the language thanks to five additional lessons per week dedicated to oral communication. You'll improve your communication skills through roleplays and simulation exercises.

### University 30: U30

This University 30 course is ideal for motivated students wishing to make rapid progress. This is a quick and effective option to improve your oral and written communication skills.

You'll take your U20, U25 or U30 course for the necessary duration followed by four weeks of an exam preparation course before your language exam.

# Studienkolleg Introductory Module

20 lessons per week

Levels Minimum German language level B2

**Duration** 4 weeks

**Start dates** 19 April 2021 21 June 2021 25 October 2021

# Studienkolleg Extension (Top-up) Module

20 lessons per week

Levels Minimum German language level B2

**Duration** 4 weeks

### **Start dates** 17 May 2021 19 July 2021 22 November 2021

#### \* Specific start dates for absolute beginners > A1

Minimum duration for A1 absolute beginners is 2 weeks. Please consult our centre pages for specific information on course start dates.

# Package Fees



### Montreux (in CHF / Swiss Francs)

Language level	Duration	U20	U25	U30
A1 Beginner	44 weeks	11'350	14'750	20'750
A2 Elementary	36 weeks	9'830	12'550	17'350
B1 Pre- intermediate	28 weeks	7'910	9'950	13'550
B2 Upper Intermediate	20 weeks	6'150	7'510	9'910
C1 Advanced	12 weeks	4'310	4'990	6'190

\*Mandatory for students who require a long term or a student visa. Additional Fees: Application fee: CHF 110, Courier fee: CHF 100, Weekly accident/

health insurance fee: CHF 12-18 (for stays longer than 90 days, please contact us for more information)

please	contact	us	tor	more	information).

# A2 Elementary 36 weeks

Lyon (in € / Euros)

Language level

A1 Beginner

B1 Pre- intermediate	28 weeks	5'810	7'130	8'570
B2 Upper Intermediate	20 weeks	4'450	5'330	6'290
C1 Advanced	12 weeks	3'050	3'490	3'970

U20

8'490

7'790

U25

10'690

9'010

U30

13'090

10'930

\*Mandatory for students who require a Student Visa VLS-TS

Duration

44 weeks

Additional Fees: Application fee: € 75, Courier fee: € 80, Weekly accident/health insurance fee: € 12-18, Key handover fee for early/late arrivals: € 25.

### Berlin (in € / Euros)

Language level	Duration	U20	U25	U30		
A1 Beginner	44 weeks	5'360	6'960	9'760		
A2 Elementary	36 weeks	4'840	6120	8'200		
B1 Intermediate	28 weeks	3'920	4'760	6'440		
B2 Upper Intermediate	20 weeks	3'160	3'800	4'840		
C1 Advanced	12 weeks	2'240	2'520	3'080		
Studienkolleg pre	eparation cou	rse	Start	dates		
Introductory module	4 weeks	890	19.04 / 21.06 / 25.10.2021			
Top up module      4 weeks      890      17.05 / 19.07 / 22.						

\* Mandatory for enrolment in University Pathway Programme

Additional Fees: Application fee: € 75, Courier fee: € 80, Weekly accident/health insurance fee: € 12-18, Fast Track CLA (3 weeks): € 220, Documents notarisation: € 30 per copy, Homestay address registration € 55, Key handover fee for early/late arrivals: € 25.

### Freiburg (in € / Euros)

Language level	Duration	U20	U25	U30
A1 Beginner	44 weeks	6'020	7'620	10'020
A2 Elementary	36 weeks	5'220	6'660	8'420
B1 Intermediate	28 weeks	4'220	5'300	6'620
B2 Upper Intermediate	20 weeks	3'300	4'100	4'900
C1 Advanced	12 weeks	2'340	2'700	3'140

\* Mandatory for enrolment in University Pathway Programme

Additional Fees: Application fee: € 75, Courier fee: € 80, Weekly accident/health insurance fee: € 12-18, Fast Track CLA (3 weeks): € 220, Documents notarisation: € 30 per copy, Homestay address registration € 55, Key handover fee for early/late arrivals: € 25.

# Career Pathway Programme in Germany

Let us help you excel in your career

We'll work with you from day one to help you explore your career options and navigate the complex job market in Germany. Whether you already know what career you wish to pursue or you're are just starting out, we'll help you take the next steps.



# Why the Career Pathway programme?

Alpadia new Career Pathway programme for international professionals includes:

- Evaluation of your academic and career background and its alignment with German recognition regulations
- Assistance in securing a work visa or EU Blue Card
- Intensive German courses tailored to professionals joining the German job market
- Accommodation during the programme
- Preparation for finding a job, taking into account your academic and professional background as well as personal preferences
- Optimised job interview preparation
- Smooth transition into your new job



# Who is the programme for?

The Career Pathway programme in Germany is right for you if:

- you have at least a few years' experience in your field
- you have, ideally, an academic degree related to your field of expertise
- you are ambitious, flexible and dynamic
- you are ready to embrace a new language and culture

# Where can I pursue my career?

#### The Career Pathway programme is currently only available in Germany

With its growing need for specialists, Germany encourages the migration of skilled professionals from all over the world. While the transition to the dynamic German job market is appealing to many international professionals, the process can be intimidating.

Our Career Pathway programme will provide you with expert guidance for a smooth transition into the German job market. You'll benefit from our experience and extensive network of partner companies.



# How does it work?

Preevaluation Recognition process 12-16 weeks Visa application<sup>\*</sup> 8-12 weeks Language courses 1 to 44 weeks

# Pre-evaluation process - free-of-charge

Before you start your job search in Germany, you need to be aware of the following:

- Your academic and professional background needs to be recognised by German authorities
- Depending on your profession, you may need a work permit
- Depending on your nationality, you may need a visa

Once you've met the above conditions, you'll receive your personal job search roadmap and timeline.

## Recognition process

We'll guide you through the recognition process, starting from preparation, translation and notarisation of your documents, all the way to submission of your recognition request until you receive your certificate from local authorities.

# Visa application assistance

Once you receive your recognition certificate, we'll help you apply for your visa. This will include help with document preparation, motivation letter review, <u>blocked-account</u> opening, health insurance and more.

# Arrival assistance

Once you've received your visa, you're ready to start your journey! Whether you need an airport transfer, accommodation, or assistance with paperwork upon arrival, we'll be happy to help while you're studying with us in Berlin or Freiburg.

<sup>\*</sup>If applicable – please check with us whether a Job-Seeker visa is required



B2 Exam C1-Med or C1-Professional <sup>12 weeks</sup> Career coaching 8-12 weeks



### Intensive German courses

Being able to speak german will make job hunting and settling down in Germany much easier. For that reason we offer specialised German courses at our schools in Berlin and Freiburg. Our courses will help you to pick up German quickly and learn about the local customs while starting your job search. If you need official German language certificates for your profession, we offer exam preparation courses - and you can take the exams with us on campus.

# Career coaching

Once you get settled in Germany, your job search will begin and intensify rapidly. Our career coaching team will assist you with creating your English and German CVs and tailoring your cover letters to different positions. You'll also do a mock interview with your career coach to practise your interview skills and identify your strengths and weaknesses. Upon receiving a job offer, your career coach will provide you with further advice on your employment contract.

# Settling down assistance

Once you've secured your new job, the next step is to find a long-term home. We'll help you navigate the German housing market with ease, check your lease contract and organise your move. We'll help you obtain your EU Blue Card/residence permit and even assist you with choosing and signing up for a phone plan, if you choose.

# Family reunion

If your partner, spouse and/or children plan on joining you after you've settled down, we'll help your family with everything from visa application assistance to German courses, finding Kita/Kindergarten/school, registration and arrival.

# Language Courses

# Career Pathway

20, 25 or 30 lessons per week

Levels Beginner to advanced A1\* > C1

**Duration** 1 to 44 weeks (see tables on page 25)

**Start dates** Every Monday, year-round

#### Programme

#### Career 20: C20

Our Career 20 courses are an excellent choice if you want to improve your general linguistic communication skills and still have free time on your hands.

### Career 25: C25

The Career 25 offers a more in-depth study of the language thanks to five additional lessons per week dedicated to oral communication. You improve your communication skills through roleplays and simulation exercises.

#### Career 30: C30

This Career 30 course is suitable for motivated students wishing to make rapid progress. This is a quick and effective option to improve your oral and written communication skills.

#### Private and Online Courses

With your private teacher, you'll work on the skills you wish to develop and progress at your own pace. Private tuition may cover specific topics including culture, business, finance and healthcare, preparing you for communication situations you may encounter in your field. You can either study in school or online, from your own home or office.

#### \* Specific start dates for absolute beginners > A1

Minimum duration for A1 absolute beginners is 2 weeks. Please consult our centre pages for specific information on course start dates.

# Package Fees



\* Mandatory package for all Career Pathway applicants

" Mandatory for all applicants except for EU Citizens looking for a non-regulated job.

### Berlin (in € / Euros)

Duration	Career 20	Career 25	Career 30		Duration	Duration Career 20	Duration Career 20 Career 25
1 week	165	210	285	l	1 week	<b>1 week</b> 170	<b>1 week</b> 170 220
2-3 weeks	160	205	270		2-3 weeks	<b>2-3 weeks</b> 165	<b>2-3 weeks</b> 165 215
4-7 weeks	155	185	260		4-7 weeks	<b>4-7 weeks</b> 160	<b>4-7 weeks</b> 160 195
8-11 weeks	145	180	250		8-11 weeks	8-11 weeks 150	8-11 weeks 150 190
13-23 weeks	130	175	240		13-23 weeks	<b>13-23 weeks</b> 135	<b>13-23 weeks</b> 135 185
25-35 weeks	125	165	230		25-35 weeks	<b>25-35 weeks</b> 130	<b>25-35 weeks</b> 130 175
37+ weeks	115	160	225		37+ weeks	<b>37+ weeks</b> 125	<b>37+ weeks</b> 125 170

Freiburg (in € / Euros)

#### High season supplement applicable on all fees

Additional Fees: Application fee: € 75, Courier fee: € 80, Weekly accident/health insurance fee: € 12-18, Documents notarisation: € 30 per copy, Homestay address registration € 55, Key handover fee for early/late arrivals: € 25.

**Private courses & online lessons:** 1 lesson (45 minutes):  $\bigcirc$  55 $\bigcirc$ 

# **Student Support Services**



Patricia from Spain 💻



# Support upon enrolment

When you enrol, our team will send you helpful pre-arrival information about your accommodation, transfers, our school and your chosen destination. We are always here to help you with any questions or doubts you may have at any stage of the process.

# Visa application guidance for non-EU applicants

If you are a non-EU national, you will need a national visa for a long term stay in Germany. We will help you with filing for the right type of visa.

### Please allow at least three months for visa application and processing.

# Health insurance

We can offer you an insurance policy to cover you during your stay with us.

# Blocked account opening

If your nationality entitles you to a national visa for long-term stay in Germany (over 90 days), then opening a blocked account is one of the most important elements of your visa/residence permit application. Opening an online blocked account can be stressful, but we will assist you in every way we can.

# Airport transfer

For a smooth arrival to your destination, an Alpadia representative can meet you at the airport when you arrive. We'll take you directly to your new home from the airport to ensure that your arrival in Germany is stress-free.

# Support after arrival

We'll provide support throughout your course to make sure your experience is as enjoyable as possible.

# Accommodation

Looking for short-term and long-term accommodation in another country can be tricky.

For that reason, we offer you high-quality accommodation on and off campus, based on your needs and budget to provide you with peace of mind so you can focus entirely on your studies and professional development.

Please note that for a long-term stay in Germany you are obliged to register your address with local authorities. In order to do so, your landlord needs to sign a specific form and agree to your residence in their property. If you arrange your accommodation with us, we'll take care of those details.

### Host family from age 16

#### Montreux / Lyon / Berlin / Freiburg

Staying with a host family is a great way to learn about local culture, experience daily life with your hosts and learn everyday expressions and colloquialisms. We have excellent relationships with our host families and all of them meet our requirements in terms of quality.

#### Student apartment from age 18 Montreux / Lyon / Berlin / Freiburg

Our student apartments are located in the town centre, close to our schools and various shopping areas, cafés and restaurants and are well served by public transport. Our apartments offer comfortable double and single bedrooms. Shared facilities include a TV, a fully-furnished kitchen, a washing machine and wireless internet access.

#### Residence from age 16 Montreux / Lyon / Berlin / Freiburg

Our carefully selected residences are ideally located in the city centre, within 30 minutes of the schools and well served by public transport. In Freiburg, bedrooms have a private bathroom with a shower, a wardrobe and space to study. Each floor provides the use of a shared fully-equipped kitchen. In Berlin, the residence features fully-furnished single rooms equipped with ample storage space, a wardrobe, a desk, a kitchenette and private bathroom. In Lyon, single studios are available with a table, a wardrobe and equipped with a small kitchen and private bathroom. Each residence provides our students with in-house laundry facilities, space to study and WiFi.

### Self-catering homestay from age 18 Berlin

This very popular accommodation allows you to live with German people while enjoying some autonomy. Staying in a comfortable single bedroom, you will share the bathroom and communal areas with your flatmates and have access to the kitchen to prepare your meals. In Berlin, you can take advantage of a wide range of international restaurants that offer great value for money.

#### Studio from age 18 Montreux

Our centrally located studio includes a fully-equipped kitchen, bathroom, TV and internet connection. It's an ideal option if you're in a couple or just looking for more independent and a higher level of privacy and comfort.

#### Hotel and Bed & Breakfast from age 18 Montreux/Lyon/Berlin/Freiburg

Choose from a variety of hotels and B&Bs in and around the city centre, ranging from budget-friendly to luxurious.

#### Course without accommodation from age 16 Montreux / Lyon / Berlin / Freiburg

You can book a course without accommodation and attend classes with other students on the pathway programmes.



# Address registration

One of the first steps when you settle in Germany is to register you home address with local authorities. We'll guide you through the paperwork so you can register your address without hassle.

# Residence permit application

If you are a non-EU citizen, you will need to apply for a residence permit in order to be able to stay in Germany. Our student support team will help you with booking an appointment, gathering the required documents, completing the necessary forms, and fully preparing you for your interview at the immigration office of your city of residence.

# 24/7 support

No matter what, in case of an emergency, our team will always be there for you, any day, any time.

# Support at the end of the programme

# Official language exam

Academic and Career Pathway Programmes usually end with an official test (TestDaF, Telc or Telc Beruf). As approved test centres, our schools offer a variety of official exams which are the major requirement for entering higher education or receiving a work permit in Germany.

# Academic/career placement

After our initial support with applying, visa assistance (where applicable), settling down in Germany and learning the language, you'll be ready to start your academic or professional journey ahead. Whether you're choosing between universities or careers, we're here for you.

Through personalised coaching, we'll get to know your needs and qualifications, and guide you through choosing the right option for you in Germany. From the moment you join Alpadia, you become part of our family.

# Health insurance switch

It is very important to obtain the right kind of health insurance throughout your stay in Germany. Once you enrol at a university or sign your job contract, the first thing to take care of is to switch from your international traveller's health insurance to a German statutory health insurance. We're here to help you through this process.

# Alumni Network

When you join any Alpadia programme, you become part of our alumni community along with all students that have graduated or are currently studying with us. As a part of this community you'll meet likeminded people, make new friendships, build business connections and share your experiences.



Uliana Russia

Last year I attended a two-month German course in Alpadia. It was perfect and I learned a lot. The private lessons helped me a lot in preparing for the entrance exams. My teachers and study groups were very nice.

During this time I learned about the University Pathway Program and I decided to join. The Pathway Team were there for me from start to finish. They checked my documents, kept my account at Uni-Assist and were always there for my questions. That played a big role in my move to Germany. If something is unclear to me even now or just need advice, I can still contact them, even though I have already been accepted at the preparatory college and I've ended my programme.

I am very happy that I am now studying in Germany and I am grateful to Alpadia UPP for making it a reality!



After graduating from school, I really wanted to go to Germany. The culture, the people and the education had fascinated me for a long time. In order to achieve the level required for German universities, I registered with Alpadia Berlin, where I was able to develop my knowledge of German. I passed the language test.

My plans are: To study physics in Berlin.

# Accommodation

### Weekly fees From Sunday to Saturday

### Montreux (in CHF / Swiss Francs)

		Host	family		Student a	partment	Studio		Residence
Duration	B&B Single	HB Single	B&B Double	HB Double	no meals <b>Single</b>	no meals <b>Double</b>	no meals <b>Single</b>	no meals <b>Double<sup>v</sup></b>	no meals <b>Single</b>
1 week	265	335	225	305	305	210	350	245	390
2-3 weeks	255	315	215	285	285	190	340	235	390
4-7 weeks	245	305	205	275	275	180	330	225	390
8+ weeks	225	285	185	255	265	170	320	215	390

### Lyon (in € / Euros)

		Host	family		<sup>2)</sup> Student	apartment	Residence	<sup>3)</sup> Hotel- residence**	<sup>3)</sup> Hotel- residence***
Duration	B&B Single	HB Single	B&B Double	HB Double	no meals <b>Single</b>	no meals <b>Double</b>	no meals <b>Single</b>	no meals <b>Single</b>	no meals <b>Single</b>
1 wk	210	260	170	220	300	210	250	350	590
2-3 wks	200	250	160	210	280	190	200	350	590
4-7 wks	190	240	150	200	270	180	190	350	590
8+ wks	180	230	140	190	260	170	180	350	590

### Berlin (in € / Euros)

		Host	family		Self-catering	homestay WG	Student apt	. Residence
Duration	B&B <b>Single</b>	HB Single	B&B Double <sup>1)</sup>	HB Double <sup>®</sup>	no meals <b>Single</b>	no meals <b>Double</b> <sup>1)</sup>	no meals <b>Single</b>	no meals <b>Double</b> <sup>®</sup>
1 week	250	300	200	260	200	155	370	270
2-3 weeks	210	265	170	225	180	150	290	240
4-7 weeks	195	250	165	210	170	145	270	230
8+ weeks	185	240	160	200	160	140	245	210

### Freiburg (in € / Euros)

		Host	family	Student a	partment	Residence	
Duration	B&B <b>Single</b>	HB Single	B&B Double	HB Double	no meals <b>Single</b>	no meals <b>Double</b>	no meals <b>Single</b>
1 week	250	300	200	260	370	270	370
2-3 weeks	210	265	170	225	290	240	290
4-7 weeks	195	250	165	210	270	230	270
8+ weeks	185	240	160	200	245	210	245

One extra night is available on arrival and/or on departure at 25% of the weekly accommodation rate. *High season supplement applicable on all fees (except for extra night fee)* <sup>10</sup> Only available for 2 participants booking this option together, fee per participant <sup>20</sup> Option to book an ensuite with private sink and shower for a € 20 per week extra <sup>31</sup> Not including local tourist tax to be paid directly at the hotel-residence

# Transfers

Our transfers are shared transfers with no more than a 45-minute wait time (90 minutes in Freiburg). The price for two or three students is only available for students booking together and with the same address.

ONE WAY PRICE PER PERSON	1 PERSON	2 PERSONS	3 PERSONS
MONTREUX			
🏹 Geneva GVA	CHF 190	CHF 120	CHF 80
Türich ZRH	CHF 650	CHF 450	CHF 320
🏥 Geneva Train station*	CHF 190	CHF 120	CHF 80
Zurich Train station*	CHF 650	CHF 450	CHF 320
LYON			
🛪 Lyon LYS	€ 115	€ 84	€ 72
Lyon Train station*	€ 50	€ 25	€ 17
BERLIN			
🛪 Berlin Brandenburg BER	€ 95	€ 65	€ 55
🌲 Berlin Train station*	€ 80	€ 50	€ 45
FREIBURG			
EuroAirport Bâle/Mulhouse EAP/BSL/MUL	€ 85	€ 60	€ 52
Türich ZRH	€ 140	€ 115	€ 100
₹ Frankfurt FRA	€ 175	€ 160	€ 150
🌲 Freiburg Train station*	€ 30	€ 15	€ 10

\* For three students or more, please let us know how much baggage you will have.

# About Alpadia

We want to inspire your future.

In addition to pathway services to higher education institutions and attractive European job markets, Alpadia also offers test preparations, internships, volunteering, as well as 15+ summer camps for young learners aged 8 to 17.

Alpadia is part of Kaplan International Languages who have language schools in nine different countries across the world. With 80+ years of experience in the education industry, you're in good hands!

We're looking forward to welcoming you!



# Terms & conditions

#### 1. Registration and confirmation

All bookings received by Alpadia S.A. ("Alpadia") by post, e-mail or telephone and online registrations will be deemed to be valid. By signing and returning the application form the participant is agreeing to enter into a binding contract with Alpadia. Confirmation of the booking will be made within a maximum of 5 working days following receipt of a valid booking (if the course booked is available). Once this booking confirmation has been issued, a legally binding contract based on these terms and conditions will be formed between the participant and Alpadia subject to the participant meeting all applicable immigration requirements. Where the registered person is an adult, that person will become a contract partner of Alpadia Where the registered person is not an adult, their parent/guardian will become the contract partner of Alpadia. In that event, the parent, guardian must sign the contract and give their correct address and contact details. The person who is contractually registered to a language course will become a "participant", designated as such below. The person who signs the contract (either the participant themselves or, where the person is a minor, their parent/guardian) will be identified as a "contract partner", designated as such below.

#### 2. Information provided at the time of registration

The contract partner expressly declares that the information provided at the time of registration for a language course is true and accurate. Any inaccurate information or omission may lead to immediate expulsion from the course (for example, if an "absolute beginner" overestimates their level of linguistic ability in order to be able to start a course on a date other than the official commencement date for "absolute beginners"). In that event, the costs of the course will not be refundable, either in whole or in part. At the time of enrolment, participants are required to take a compulsory language test online after confirming their booking. Alpadia reserves the right to refuse the booking if the participant fails to take the compulsory language test. Alpadia cannot guarantee that a participant will be placed in a class at their appropriate aptitude level if the participant does not take the online placement test.

#### 3. Application fees

Alpadia will charge the following Application Fee for each booking: CHF 110 (for bookings in Switzerland) or € 75 (for bookings in France and Germany). This fee is non-refundable. In the event of late registration (being two weeks or less before the commencement date of the relevant language course), participants will be charged an extra fee of CHF 40 (for bookings in Switzerland) or € 35 (for bookings in France and Germany) for express processing of their booking.

#### 4. Changes to course

Any changes required by a participant must be requested with the relevant period of notice set out below:

Minimum	notice	for	changes	before	course	commencement
(no charge	)					

	France and Germany	4 weeks' notice
	Switzerland	4 weeks' notice
1		

Fees for changes **post course commencement**. For change of school location, course dates, accommodation or course type

Region	Fee
France and Germany	€70
Switzerland	CHF 80

Alpadia is not obliged to fulfil any change request. If changing to a location (or changing course) where fees are lower prior to the course start date, the difference in fees will be refunded. If the change occurs after the course commencement date, there will be no refund of the difference. If changing to a more expensive location or course, the difference in fees will be charged. All changes are subject to Alpadia's discretion and require approval of the Customer Care team. Participants will not be charged a change fee if they extend their course, but late homestay extensions may require a re-placement fee.

#### 5. Conditions of payment

Fees will become payable immediately on receipt by the participant/ contract partner of their confirmation of booking as follows:

- the Application Fee of CHF 110 (for bookings in Switzerland) or €
  75 (for bookings in France and Germany) (which is additional to the cost of the language course); and
- payment of the premium for the cancellation insurance and/or the health insurance (where such policies have been taken out by the participant).

The balance of the total fees for the course, accommodation and any extra activities must be paid at least four weeks prior to the commencement date of the language course. Neither the course nor the accommodation will be deemed to have been paid for unless the relevant amount has been received into the account details provided by Alpadia upon confirmation of registration.

In the event of a booking made within 2 weeks of the commencement date of the language course, the contract partner acknowledges that the full amount is due at registration. Payment of fees can be made online by credit card (Visa and MasterCard only) through SaferPay or by bank transfer. Details of how to pay will be provided at the time of booking.

#### 6. Payment period

In the event that the payment periods specified by Alpadia in the confirmation are not complied with, the contract partner will be held liable. In such circumstances, Alpadia reserves the right to refuse the participant entry to the course. No claims will be accepted by Alpadia that arise from the contract partner's failure to comply with the payment periods communicated to the contract partner.

#### 7. Proof of payment

Participants may be asked to provide documentary proof of payment of the full fee for their course and accommodation either before or on commencement of the language course. Failure to do so may mean that entry to both the course and the accommodation will be refused. In the case of late registration, Alpadia will ask for proof before sending the pre-arrival documentation.

#### 8. Cancellation - standard policy

This Standard Cancellation Policy shall apply except where varied by the specific provisions in clause 9 below.

Cancellation Notice	Charges & Refunds
Written cancellation notice provided 14 days or more before the arrival date listed on the booking confirmation form	For Academic Pathway Programs (APP): You shall be refunded: 100% of the tuition and accommodation fee less the amounts set out below: (a) Application Fee (CHF 550 or $€$ 550) (b) Visa Assistance Fee (CHF 550 or $€$ 550) (c) University Placement Fee (CHF 550 or $€$ 550) (d) Any non-refundable Insurance Fee (e) Administration Fee (CHF 150 or $€$ 100) (f) Courier Fee (CHF 110 or $€$ 80) (g) Bank Charges (CHF 50 or $€$ 40) (h) Transfer Fees For Career Pathway Programs (CPP): You shall be refunded: 100% of the tuition and accommodation fee less the amounts set out below: (a) Application Fee ( $€$ 850) (b) Visa Assistance Fee ( $€$ 500) (c) Career Coaching Fee ( $€$ 1700) (d) Settle down package ( $€$ 1800) (e) Family reunion ( $€$ 1500/ $€$ 2500/ $€$ 3000) (f) Any non-refundable Insurance Fee (g) Courier Fee ( $€$ 80) (h) Bank Charges ( $€$ 40) (i) Transfer Fees
Written cancellation notice provided less than 14 days before the arrival date listed on the booking confirmation form, including failure to show up	For Academic Pathway Programs (APP): You shall be refunded: 100% of the tuition and accommodation fee The following items shall not be refundable: (a) 1 week's accommodation fee (b) Application Fee (CHF 550 or $\in$ 550) (c) Visa Assistance Fee (CHF 300 or $\notin$ 300) (d) University Placement Fee (CHF 50 or $\in$ 500) (e) Any non-refundable Insurance Fee (f) Administration Fee (CHF 150 or $\notin$ 100) (g) Courier Fee (CHF 100 or $\notin$ 80) (h) Bank Charges (CHF 50 or $\notin$ 40) (i) Transfer Fees For Career Pathway Programs (CPP): You shall be refunded: 100% of the tuition and accommodation fee less the amounts set out below: (a) 1 week's accommodation fee (b) Application Fee ( $\notin$ 500) (c) Visa Assistance Fee ( $\notin$ 500) (c) Career Coaching Fee ( $\notin$ 700) (e) Settle down package ( $\notin$ 1800) (f) Family reunion ( $\notin$ 1500) ( $\notin$ 2500) ( $\notin$ 3000) (g) Any non-refundable Insurance Fee (h) Courier Fee ( $\notin$ 40) (i) Transfer Fees
On written notification of a visa rejection and receipt of supporting documentation	In the event that a participant is refused a visa and a copy of the original refusal document issued by the Swiss/German/French Embassy (as applicable) is supplied, Alpadia undertakes to reimburse the whole amount paid, less: (a) the Administration Fee of CHF 150 (for bookings in Switzerland) or € 100 (for bookings in France and Germany); (b) the Bank Charges of CHF 50 (for bookings in Switzerland) or € 40 (for bookings in France and Germany); and (c) the Courie Fee of CHF 10 (for bookings in Switzerland) or € 80 (for bookings in France and Germany). (d) for Academic Pathway Programme: Application Fee (CHF 5300 or € 550) and Visa Assistance Fee (CHF 5300 or € 300) (e) for Career Pathway Programme: Application Fee (€ 850) and Visa Assistance Fee (€ 550)

#### SWITZERLAND, FRANCE & GERMANY

The amounts to be paid by the contract partner on cancellation must be received no later than 10 days following receipt of the cancellation invoice.

All refunds must be paid to the original payer's bank account or credit card and cannot be made to any other person.

#### 9. Cancellation - Distance Selling Regulations

'Distance Contract' means a distance contract or an off-premises contract as defined in the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 (as amended from time to time).

In the event of a Distance Contract, participants who are EU citizens shall have the right to cancel the legally binding contract formed in accordance with paragraph 1 of these Terms and Conditions if the participant/contract partner gives notice of cancellation to Alpadia within the fourteen (14) calendar day period beginning on the day on which the booking confirmation was issued by Alpadia.

- If a participant exercises their right to cancel during this fourteen (14) day period, they will receive a full refund of all amounts already paid by the participant less any fees charged for services already performed by Alpadia.
- If the participant has already commenced studying with Alpadia during the fourteen (14) day period, they must pay a reasonable charge calculated by Alpadia for the period of study undertaken.
- To exercise the right to cancel under the EU distance contract terms, the participant must inform Alpadia of the participant's decision to cancel this agreement by email to: bookings@alpadia.com.

#### 10. Cancellation insurance

Alpadia recommends that contract partners take out a cancellation insurance policy. In the event that the participant has taken out cancellation insurance and then cancels their course, they will be responsible for notifying their insurers. Under no circumstances will a cancellation insurance policy render Alpadia liable for nonreimbursement of a course. Alpadia offers cancellation insurance for certain courses, details are available on request.

#### 11. Termination

Termination' means stopping or leaving all or part of the course or courses booked, or reduction in weekly lessons, including extensions, once the first course has started.

When determining the number of weeks completed, a partial week will be counted as a whole week, provided the student was present at least one day during the scheduled week. Used weeks of discounted tuition and accommodation packages will be charged at the full brochure weekly rate when any refund is calculated.

In all cases additional service charges (e.g. airport transfers, courier fees, application fees, medical insurance, program supplement fee, etc.) are non-refundable and written notification of termination must be given to the Customer Care team. Students who terminate their program may not be eligible to receive an Alpadia certificate and will not be allowed to stay in Alpadia accommodation.

#### Tuition

Students wishing to terminate must give 4 weeks' written notice to the Student Support Manager. No refunds will be made for tuition. Tuition fees are non-transferable to other students.

#### Accommodation

In order to terminate their accommodation contract, students must give at least 4 weeks' notice in writing to the Student Support Service. The student acknowledges that some hostels and apartments require more notice and may charge a higher cancellation fee - where this is the case it will be notified to the student.

A refund will be made of the unused accommodation fee less the applicable notice period of 4 weeks and the applicable change fee. Refunds will be calculated based on the total accommodation weeks booked, including periods of extension. Used weeks of discounted accommodation packages will be charged at the full brochure weekly rate when any refund is calculated.

Some residential options may have additional terms and conditions relating to reservation cancellation, including minimum notice period; these will be included in any refund calculation.

All refunds must be paid to the original payer's bank account or credit card and cannot be made to any other person.

#### 12. Passports and visas

The participant will be responsible for complying with the security regulations, the regulations governing the obtaining of a visa, and the health regulations required to enter and stay in Switzerland/Germany/ France (as applicable). Under no circumstances will Alpadia be held liable for any notice of refusal to enter or stay in Switzerland/Germany/ France given to a participant. Information relating to the regulations governing security, health and obtaining a visa can be obtained from the Swiss/German/French Embassy or Consulate in the participant's home country. No reimbursement will be made, either in full or in part, in the event that a participant is refused permission to enter or stay in Switzerland/Germany/France as a result of their own fault or conduct. Alpadia will provide a letter of invitation to the participant to assist with the visa application following receipt of all the costs of the language course from the participant/contract partner.

#### 13. Accident/health insurance

Every participant will be solely responsible for obtaining accident and health insurance cover valid for the country in which they intend to stay for the whole duration of their stay. This insurance is mandatory during a participant's study at Alpadia and can be purchased through Alpadia or other insurance providers. In the event that any participant does not have such cover at the time of registration, an appropriate insurance policy covering these risks can be purchased from Alpadia if requested.

#### 14. Damage caused by participants / civil liability

Prior to arrival at Alpadia, each participant must take out a policy of insurance to cover any loss/damage which they may cause during the course of their stay. In any event, and even if a participant does not feel that it is appropriate for them to take out such insurance, the participant and/or contract partner shall remain liable for any losses. expenses and claims suffered or incurred by Alpadia, its commercial partners and any other third party caused by the conduct of the participant unless such losses, expenses or claims are attributable to any act or omission of Alpadia.

#### 15. Obligations of participants

Participants are required to attend the course and to arrive on time. They are responsible for choosing a course which is appropriate for their level of capability. Failure to attend the course, or irregular attendance, or any disruption to lessons caused by an individual participant's behaviour will entitle Alpadia to expel the participant. The same sanction may apply to inappropriate behaviour in the place of accommodation offered by Alpadia. Alpadia will not refund or pay compensation for any part of the missed course or accommodation or any additional travel costs incurred caused by a participant's expulsion.

#### 16. Accommodation: Arrivals and departures

All accommodation is booked from the Sunday before the course start date until the Saturday morning after the course end date, unless otherwise advised. A partial week may be counted as 1 week's accommodation. Check-in times and check-out times are included on the fact sheet for your chosen accommodation unless special arrangements have been made with the accommodation provider or an alternative check-in/check-out time is noted in your booking confirmation. Students arriving between 22:30 - 06:00 may be asked to book alternative accommodation in a hotel on their first night due to late/early arrival at accommodation, or be charged an extra night of accommodation. Students wishing to book an extra night on arrival (for Saturday arrivals) and/or on departure (for Sunday departures) can do so at a rate that is 25% of the weekly accommodation rate for their chosen accommodation.

#### 17. Duration of lessons

All language lessons are 45 minutes in duration unless otherwise stated. Courses run from Monday to Friday and lessons are scheduled in the morning or the afternoon. Alpadia cannot guarantee a specific

#### 18. Substitution policy

If, after taking the online placement test, a participant is found to be at a level which is not appropriate for their booked course, the school reserves the right to place the participant in an appropriate level class, which may have fewer lessons and a different curriculum. Participants who do not have the ability to follow any course on offer may be required to terminate their studies with Alpadia. We also reserve the right to cancel courses at short notice due to insufficient demand.

#### 19. Course changes

Alpadia has the right to change accommodation options, course dates, course curricula, instructors, locations and courses at any time at its discretion. However, in cases where the course is rescheduled prior to the start of the first course and the new date is unacceptable to the participant, all fees will be refunded.

#### 20. Prices

Alpadia may change prices due to tax increases, governmental actions or any other event or circumstance beyond Alpadia's reasonable control or circumstances that may affect the operations of the business. Prices are valid for courses starting in 2021.

#### 21. Learning materials

All learning materials will be made available to participants during their course and are included in the tuition fee.

#### 22. Late arrival

In order to avoid disturbing the class, any participant who arrives more than 15 minutes late should wait for the break before joining the class.

#### 23. Meals and classes missed

No refunds or substitutions will be made for meals or classes missed due to public holidays, exams, excursions, internships (if applicable), first day orientation or other obligations that fall outside the normal schedule.

#### 24. Inconsistent attendance

Any participant who does not attend all of the classes which make up the language course will not be entitled to any reimbursement for missed classes. Participants will not be entitled to receive their certificate for completing the course unless they attend at least 80%

#### of the classes.

#### 25. Complaints

We work hard to ensure that you receive the level of service that you require. However, there may be times when you are not comple happy with the level of service that you receive. All of the staff at Alpadia are available for you to talk to if you have any concerns and we promise to respond to your questions within 24 hours. If you are unhappy or dissatisfied with the service we provide, please follow the steps listed below in order to seek a solution to the problem

#### Step One

Teaching: If you have concerns or worries about your class or learning please talk to your teacher first. After talking to your teacher, if you are still unhappy, please speak to the Director of Studies

Accommodation: If you have concerns regarding the accommodation service we provide then please talk to the Student Support Manager. Administration: If you are unhappy with the way your course has been administered e.g. payments, dates, then please speak to the Customer Care Manager

#### Step Two

If you are not happy with the answer provided by these staff members. then please raise your concerns with the Centre Manager.

#### Final Step

If you are still not satisfied with our responses, then you may wish to raise your complaint with the professional organisation that accredits the school. The contact details are below

#### Equals

29/30 Fitzroy Square, London, W1T 6LQ. United Kinadom

#### 26. Changes affecting prices, dates or services

Until such time as a participant receives the confirmation of registration, Alpadia may change the dates and prices of language courses published on the internet, brochure or any other communication tools at any time. Following confirmation of registration between Alpadia and the participant, Alpadia may change its programme of services, provided that the changes are minor, unavoidable and do not in any way adversely impact the teaching services to be provided to the participant. In the event that the "key" services provided by Alpadia are affected by major changes, participants may withdraw or apply to join a different course of the same value, if Alpadia is in a position to provide this. Alpadia must notify participants of any changes immediately and participants must notify Alpadia as soon as possible after receipt of such notification of their intention to exercise their rights set out in this clause

#### 27. Minimum number of participants

In the event that it is not possible to achieve the minimum number of participants required for a language course (6 persons for a group course), Alpadia will notify the participant and contract partner at least one week prior to the commencement date of the course. If Alpadia is unable to provide an alternative course, Alpadia will undertake to reimburse all fees paid to date by the participant/contract partner. Under no circumstances will Alpadia pay compensation for any inconvenience or loss of time. In the event that none of the courses are appropriate for the participant's level of ability, Alpadia reserves the right to substitute the group course for private tuition and adapt the number of lessons accordingly. The number of hours of private tuition will depend on the amount paid by the participant and the number of participants

#### 28. Activities

Depending on the weather conditions or other circumstances beyond the control of Alpadia and its organisation, Alpadia reserves the right to cancel one or more of the scheduled activities available at each school. In that event, Alpadia undertakes to substitute the cancelled activities with a suitable alternative activity.

#### 29. Public holidavs

The contract partner acknowledges that schools are generally closed on local public holidays, and acknowledges that this will not give rise to any claim for compensation against Alpadia for missed lessons or otherwise

#### 30. Force majeure:

Alpadia shall not be in breach of these terms and conditions nor liable for delay in performing, or failure to perform, any of its obligations under this agreement if such delay or failure result from events, circumstances or causes beyond its reasonable control including but not limited to: fire; natural disaster; acts of government; failure of suppliers or sub-contractors; labour disputes or civil unrest; criminal, terrorist or threatened terrorist activities of any kind; pandemics and other public health emergencies; any negligent or wilful act or failure to act by any third party; or any other cause beyond the direct control of Alpadia (each a "Force Majeure Event").

Where any course is cancelled by Alpadia as a result of a Force Majeure Event, it is acknowledged that:

Alpadia has the right to retain a pro-rated amount of any fees paid where services have been partially provided. Any fees retained will be proportionate to the services provided:

- Alpadia shall be entitled to deduct any irrecoverable fees it suffers from the amount of any refund, for example cancellation fees or similar:
- Alpadia shall have the right to provide a substitute course to the cancelled course, including online and virtual alternatives; and
- Any third party services procured by Alpadia on behalf of the participant, including but not limited to accommodation, transfers or insurance shall remain subject to the terms of the respective provider's terms and Alpadia shall not be liable for such third party services or any act or omission of such third party.

#### 31. Liability

To the extent permitted by law, the liability of Alpadia, its group companies, their directors, officers, employees, affiliates, agents and partners with respect to losses arising from negligence, breach of contract or otherwise will be limited in all circumstances to the full amount paid to Alpadia for the particular language course. Such companies and persons will in no circumstances have any liability for indirect or consequential losses or damages. Under no circumstances can Alpadia be held liable for any loss resulting from illness, accident or inconvenience caused by poor service provided by any agent appointed by Alpadia. Furthermore, Alpadia will not be responsible for the loss of any valuables, personal items, money, or other possessions unless such losses arise from the gross negligence of Alpadia.

#### 32. Safety and security

Alpadia is authorised to take all reasonable action as required to ensure the well-being, safety and good health of the participants. Alpadia is also entitled to take all necessary measures to provide a participant with any appropriate medical care in the event of necessity. Any costs arising from such medical attention will be borne by the participant, or their parent/guardian if they are a minor. A written release/authorisation signed by a participant's parent or guardian will be required for minors.

#### 33. Protection of personal data

Your privacy is important to us. It is important that you read our privacy policy which informs you about how we process your personal data. This can be found at:

https://www.alpadia.com/en/privacy.htm.

#### 34. Promotional material

The participant (or where applicable, their parents or guardian) agrees that the participant's photographs, videos, artwork or other works as well as recorded or written testimonials and details of the participant's accomplishments may be used worldwide by Alpadia S.A., or by a third party agent of Alpadia S.A., for promotional purposes including in its printed and online marketing materials and on any social media network without further consent or notifications. Participants may be photographed and/or filmed during their language course with Alpadia S.A. and they agree to this material being used for Alpadia S.A. worldwide promotional purposes, both printed and online. The participant, or their parent or guardian, also agrees to give consent to Alpadia S.A. to store or transfer across international borders, copies of the participant's images, videos and testimonials solely for the promotional purposes outlined above. These terms and conditions will be deemed non-applicable only if the participant or their parent or guardian specifically withdraws their consent, in writing, at any time after registration.

#### 35. Applicable law and jurisdiction

wiss law will apply exclusively to the contractual relationship between Alpadia and the participant and/or contract partner. Jurisdiction will lie with the courts of Montreux, Switzerland.

#### 36. General

As a member of the Kaplan group of companies, Alpadia is subject to laws imposed by various jurisdictions on conducting business with sanctioned parties and countries. It is our policy to fully comply with applicable sanction restrictions, including those imposed by the United States, United Kingdom, Switzerland and the European Union. While we are not prohibited from transacting with individuals with a connection to a sanctioned country, we need to ensure that no part of the transaction will be in contravention of US sanctions laws under a series of prescribed compliance checks, including verification as to source of funding and persons providing such funding, before any monies or services can be transacted





#### **Contact us**

Send us a message with a quick description of what you are looking for. Our team will contact you right away. It's free, simple and efficient.

### info@alpadia.com www.alpadia.com

#### **Follow us**



#### **Accreditations & certifications**



# Your local agent

For any further information, please contact directly: