### **OCCUPATIONAL ENGLISH TEST**

### The English Language Test for the Healthcare Sector

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10 January 2019







### https://www.youtube.com/watch?v=pkcDkp0TcmU



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### **OVERVIEW**

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OET at Kaplan

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Q&A



# INTRODUCING OET

# **OVERVIEW OF OET**

- OET assesses the English language skills of healthcare professionals seeking to register and practise in an English speaking environment.
- OET replicates English language skills required for effective communication in a healthcare environment.
- It provides a valid and fair assessment of all four language skills: speaking, listening, reading and writing.



### The OET Story



**Cambridge Assessment** English

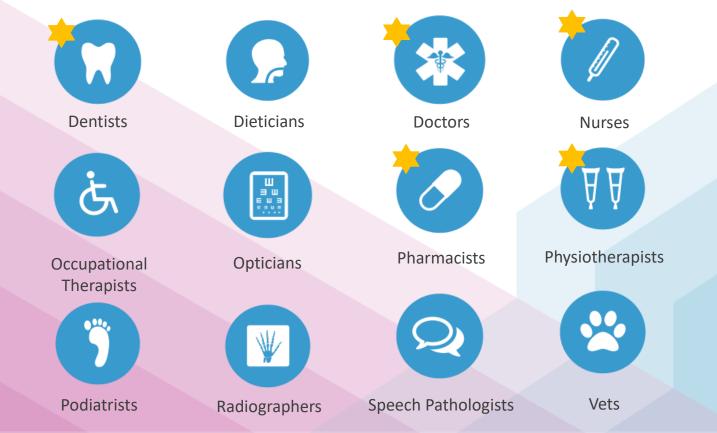
Over 100 years of experience assessing the English Language. Cambridge Boxhill Language Assessment Trust (CBLA) 2013



Leading Australian vocational and higher education provider.



# WHO TAKES OET?





### Ensuring patient safety & quality of care

#### **Healthcare employers**

Ensure employees have the healthcare-specific English language skills needed to deliver quality care and protect patient safety.



Ensure healthcare professionals have English language skills directly relevant to their profession and workplace.



#### **Healthcare educators**

Entry/exit testing and embedding of OET preparation and tests to ensure graduating students have work-ready English language skills

#### **Government Ministries**

Ensure healthcare professionals have healthcarespecific English language skills for work in Englishspeaking environments.

#### **Immigration Departments**

Ensure applicants have work-ready English language skills for visas, where an English test may be required.





#### **TESTING 14 TIMES PER YEAR**



### 2019

Saturday 12 January Saturday 02 February Saturday 23 February Saturday 16 March Saturday 06 April Saturday 18 May Saturday 15 June Sunday 07 July Saturday 3 August Saturday 31 August Saturday 21 September Sunday 13 October Saturday 09 November Saturday 07 December



# **QUICK QUIZ**

 OET is designed to assess the English levels of what type of professionals?

### 2. How many variations of the OET test are there? A) 1 B) 6 C) 12

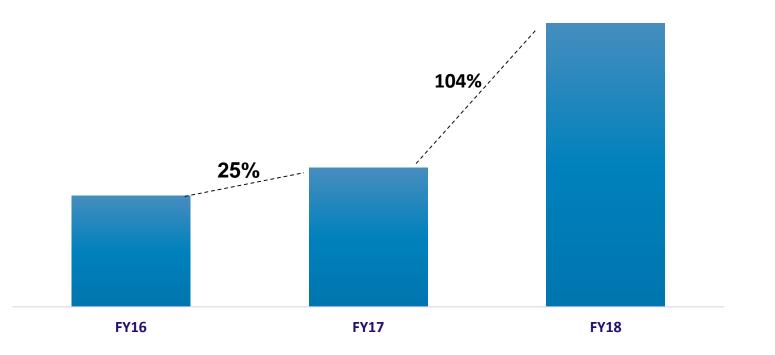
3. How many test dates are there for OET in 2019?



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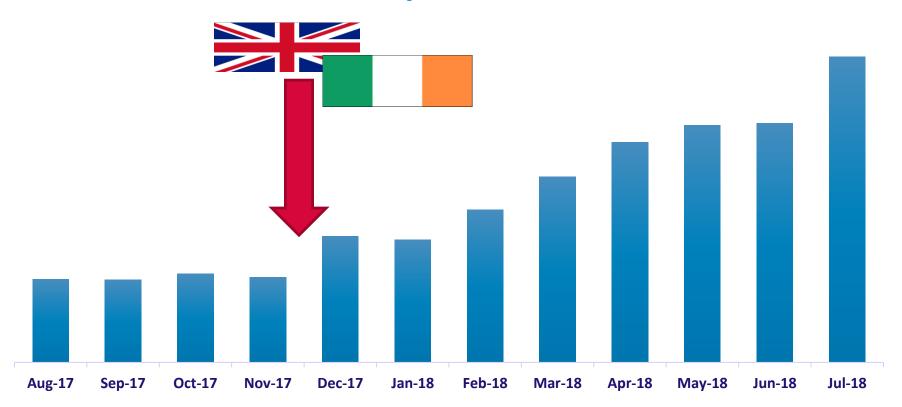
# **OET PERFORMANCE**

#### TOTAL CANDIDATURE (FY16-18)

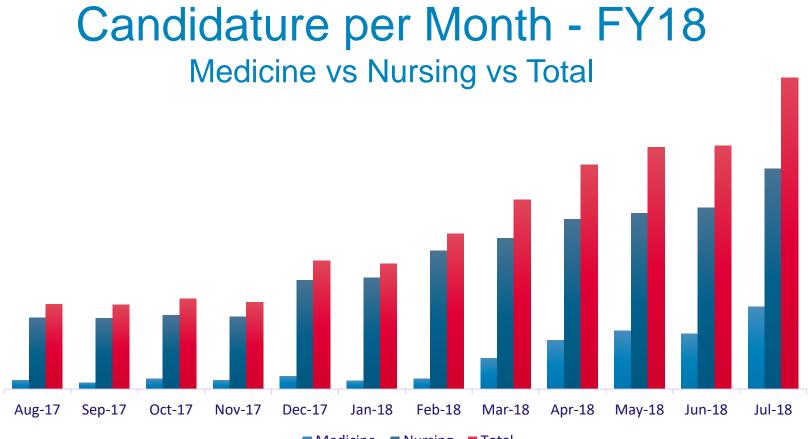




# Candidature per Month – FY18







■ Medicine ■ Nursing ■ Total



# WHAT IS OET AND WHY CHOOSE IT?

#### WHY CANDIDATES CHOOSE OET



#### Recognition

Accepted by healthcare boards and councils in the UK, Ireland, Australia, New Zealand, Singapore, Dubai and Namibia, as well as leading healthcare educators. OET is also recognised by Australian and New Zealand immigration for visa purposes.



#### **Relevance and familiarity**

OET is recommended by past test takers because test materials reflect healthcare scenarios leading to confidence on test day.

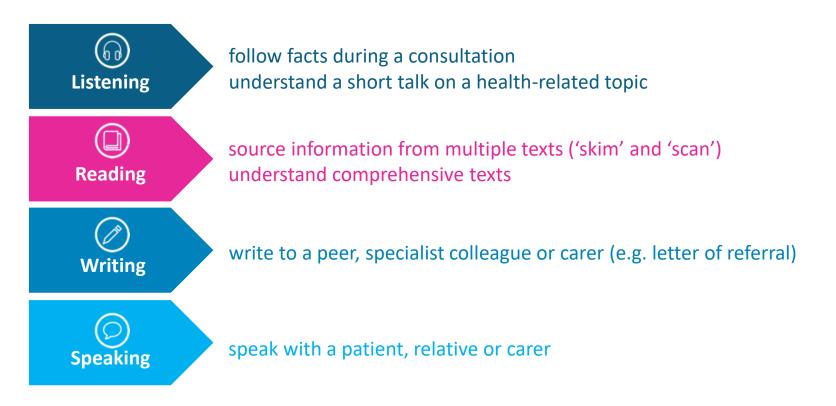


#### Confidence

OET helps candidates develop the language skills to communicate effectively in the healthcare workplace.



#### WHAT'S IN THE TEST – THE FOUR SUBTESTS





#### HOW OET IS DIFFERENT TO OTHER TESTS



### General/Academic English Test

Write an essay on a general topic

### OET

Write a healthcare letter, usually a referral letter, based on case notes



### General/Academic English Test

Structured interview on a general topic OET

Health professional patient role-plays



# WHY OET IS NOT EASIER THAN OTHER TESTS

- OET is not easier than general or academic tests, it's different.
- OET tasks use real healthcare scenarios so healthcare professionals feel more comfortable, but that doesn't make it easier.
- Preparation is key to success in any test. Our advice to OET candidates is to prepare thoroughly to achieve their desired grade.



# **OET GRADES BENCHMARKED TO IELTS**

OET results to August 2018	OET score from September 2018	OET band descriptors	IELTS equivalent band score
А	450 - 500	Can communicate very fluently and effectively with patients and health professionals using appropriate register, tone and lexis. Shows complete understanding of any kind of written or spoken language.	8.0 - 9.0
В	350 - 440	Can communicate effectively with patients and health professionals using appropriate register, tone and lexis, with only occasional inaccuracies and hesitations. Shows good understanding in a range of clinical contexts.	7.0 –7.5
C+	300 - 340	Can maintain the interaction in a relevant healthcare environment despite occasional errors and lapses, and follow standard spoken language normally encountered in his/her field of specialisation.	6.5
С	200 - 290		5.5 –6.0
D	100 – 190	Can maintain some interaction and understand straightforward factual information in his/her field of specialisation, but may ask for clarification. Frequent errors, inaccuracies and mis-or overuse of technical language can cause strain in communication.	Less than 5.5
E	0 – 90	Can manage simple interaction on familiar topics and understand the main point in short, simple messages, provided he/she can ask for clarification. High density of errors and mis- or overuse of technical language can cause significant strain and breakdowns in communication.	



# **QUICK QUIZ**

1. What are the differences in the OET speaking compared to a general English test?

2. OET is easier than IELTS. True of False?

3. Can you name a few differences between IELTS and the OET exams?



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# WHO ACCEPTS OET

#### **Government Departments**

- Australian Department of Immigration and Border Protection (DIBP)
- New Zealand Immigration

#### **Healthcare Boards and Councils**

- **UK** Nursing & Midwifery Council (NMC) and General Medical Council (GMC)
- Ireland Nursing & Midwifery Board of Ireland (NMBI), Ireland's Medical Council (MC), Dental Council of Ireland, CORU, The Pharmaceutical Society of Ireland
- Australia most AHPRA Boards and healthcare profession Councils
- New Zealand most healthcare Boards and Councils
- **Dubai** Dubai Healthcare City Authority Regulatory (DHCA)
- Singapore most healthcare boards and councils

#### **Qualification Authorities**

- Dubai Dubai Knowledge and Human Development Authority (KHDA)
- New Zealand New Zealand Qualifications Authority (NZQA)

#### **Universities, Education Providers and Recruiters**

- Australia leading universities, TAFEs and colleges
- New Zealand leading universities and technical colleges



#### UK REGULATOR REQUIREMENTS

General Medical Council

Nursing & Midwifery Council

- Medicine version of the test
- At least a grade 'B' in each sub-test
- The grades were achieved in the same test
- Most recent sitting
- Valid for 2-years

- Nursing version of the test
- At least a grade 'B' in each sub-test
- Combined 2 x tests within 6 months (4 subtests). No lower than C+ in any sub-test
- Valid for 2-years



# **SUPPORT FOR YOU**

#### OET PREPARATION PORTAL

### PREPARATION PORTAL

#### Free sample material

Prepare and practice by downloading free sample materials for your profession.

Select profession



Buy the official OET online course, practice books and feedback voucher for your profession.

Select profession 🗘 SELE



Participate in an online masterclass for free expert advice on all four subtests.

**REGISTER NOW** 

### Find an OET preparation course provider

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Do additional preparation through English schools or colleges offering OET preparation.

FIND A COURSE NEAR YOU

### The Official OET Preparation Portal Helping candidates prepare for the test

Wide range of preparation materials from the developers of OET, many of which are free of charge. Online access to materials anytime, anywhere, helping candidates to prepare at their own pace.  Multiple formats, from interactive masterclasses and personalised feedback to courses and books.



#### PREPARATION AND PRACTICE MATERIALS

•Premium preparation providers

•OET Practice Books on Amazon

•Kaplan Official Guide to OET and online course

•MyOET Ready

•Start for Success





#### WORKING SUPPORT

•Joint branded candidate factsheets and website content

•OET Masterclass

•Listed on the OET website

•Featured on OET social media

•OET briefing sessions

•Account manager







# **QUICK QUIZ**

- 1. What are the names of the UK regulators who recognise OET?
- 2. Similar to passing any English language test what is the key for success?
- 3. Where can candidates find out further information about preparation help available?



# WHO'S WHO



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# OET MISSION

To equip healthcare professionals with the healthcare-specific English language proficiency to enable outstanding patient-centred care through effective communication.



Welcome to .....

KAPLAN INTERNATIONAL ENGLISH

# **OET PREPARATION PROVIDER**

# KAPLAN OET HISTORY

- KIE has been providing language support for international staff working in the UK health & social care sector since 2011.
- KIE administered the UK OET trials in 2015- this was used to support the lobbying of the NMC and GMC to officially recognise OET in the UK
- Kaplan has been preparing health and social care staff for OET since 2016.
- KIE Torquay has been an OET test centre since 2017. KIE Manchester will open shortly and other KIE Test centres are planned in the UK
- Kaplan Test Prep brought out the first official OET preparation book



# KAPLAN OET PREPARATION

- OETSUPP (KIE Torquay)
- Same price and structure as IELTSSUPP
- OETINT planned with increasing demand
- 1:1 additional lessons available at all our UK KIE colleges

### **GROUPS (8-100)**:

- OETINT
- OETSUPP
- OET OUTREACH -delivered by KIE College teams off site at NHS or private healthcare providers locations. Intensive/ VAC options available as well as tailored programs to fit in with healthcare professionals working patterns

# OVER TO YOU!

- What strategies do you think would be useful in selling OET?
- What do you think the USP's are when selling Kaplan OET courses?
- Where do you think we are positioned in the market?

What do you think some of the common objections are when selling OET courses?

1. 2. 3.

Can you think of strategies to overcome each of these?

# THANKYOU

# **Any Questions**?



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